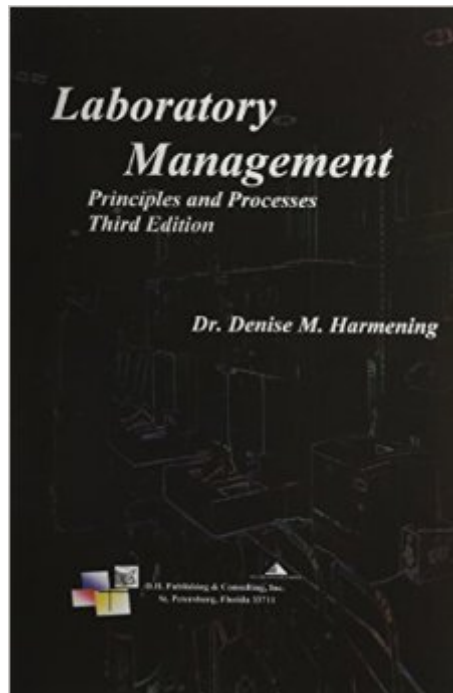


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# Laboratory Management, Principles And Processes, Third Edition



## Synopsis

Denise M. Harmening, Ph.D MT(ASCP), CLS(NCA) Redefining the standard for laboratory management, Denise Harmening, along with 31 contributors, provides insight and guidance into the principles of laboratory operations. Key features include chapter outlines, educational objectives, opening case studies, study guide questions, key terms, summary charts, and problem-based learning activities. Twenty chapters are divided into five major areas: Principles of Laboratory Management, Human Resource Management, Financial Management, Operations, and Strategies for Career Success. Unique to this book are chapters on Quality Management in the Laboratory, Education and Training, the Cost of Quality, Ethical Issues in Laboratory Management, Career Planning, and a glossary. Appropriate whether you are a student or an experienced manager, using this text for teaching or as a reference, Laboratory Management contains a thorough coverage of:

Quality Management in the Laboratory  
Organizational Structure: A Look at Concepts and Models  
Principles of Leadership: Past, Present, and Future  
Management Functions  
Managerial Decision-Making and Process Improvement  
Human Resource Guidelines and Regulations  
Job Analysis, Work Descriptions, and Work Groups  
Performance Evaluation and Development  
Education & Training: Practical Tips for Educators and Trainers  
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Effective Budgeting in the Laboratory: Practical Tips  
The Cost of Quality  
Healthcare Reimbursement Compliance Issues  
The Regulations Process  
Designs Workflow & Staffing  
Laboratory Information Systems: Flexibility Is the Key to Modernization  
Marketing Concepts  
Ethical Issues in Laboratory Management  
Career Planning & Professional Development  
A Laboratory Management CyberCourse™ is available online and includes: Chapter PowerPoints, Discussion Board Case Histories, Learning Units and Exams.

## Book Information

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## Customer Reviews

If you're looking to buy this, then you're probably getting it for a class. From what I've read so far, it tries to keep the topics simple and straightforward. However I found that I do not really need the book & it's been relegated to simply support my class notes. It's a good book, however if you think you can do without it for your class, it's very possible.

I was assigned this book during my internship. It is helpful and insightful to understanding the business perspective of a laboratory. It has helped to make me more aware of costs and in turn has helped to reduce the amount of personal utilization in the lab.

Had to use this for one of my classes, and it was no easy task trying to read through it all. It's very...dry, to say the least.

Great resource for anyone in a Medical Technology or Medical Laboratory Science Program! I would highly recommend this book!

Still reading- outstanding so far. Very well organized. Not much fluff. Would recommend to my residents to read it also

Love this book! Very helpful plus it's very light to bring wherever you go.

Purchased for Higher learning. As described

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